

Quality Policy

Sycamore Process Engineering Ltd is dedicated to providing the highest possible standards of quality for its services and products and to maintaining a Quality Management System, which ensures that its services and products meet customer specification within agreed parameters of cost, quality, and delivery, in accordance with the Company's strategic direction. This is achieved by the use of Key Performance Indicators to measure conformance to the above criteria then using this information as drivers for continual improvement throughout the Company.

The Company's Quality Management System concentrates on error prevention, by investigating processes, identifying errors and potential for errors, and implementing corrective and preventive action to correct and avoid such occurrences.

The Company defines quality as the conformance of services and products to established and documented requirements derived from customer needs, employee expertise and experience.

Our systems are open to constant examination and review by all Company employees and approved third parties, enabling observations to be made and incorporated, which provide for continuous improvement.

The Company is proud of its reputation for responsible practices and dedicated customer care, which is a result of the Company's ethical culture, skilled committed employees, and quality control of its services and products. It is the Company's policy to operate to these standards continuously and to comply fully with BS EN ISO 9001:2015 Quality Management System and BS EN 1090-1/2 UKCA/CE Marking standards through certification and annual review.

Suppliers to the Company will be actively encouraged to improve the quality and reliability of their services and products.

The Company has a commitment to comply with applicable requirements and complies with all legislation relevant to its particular industry sector together with the Health and Safety at Work Act 1974.

It is the Company's belief that, in applying these standards, policies and procedures it will be able to operate to the requirements of its customers and industry accordingly.

Signed on Behalf of the Company:



(Director)

Date: May 2023

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Engineering Peace of Mind