

Quality Policy

Sycamore Process Engineering Ltd is dedicated to providing the highest possible standards of quality for our services and products.

The Company is committed to maintaining a Quality Management System which ensures that our services and products meet customer specifications within agreed parameters of cost, quality and delivery, in accordance with our strategic direction. This is achieved by adhering to the quality processes defined in our Integrated Management System (IMS) manual, and by using this information as a driver for continual improvement throughout the Company.

Our Quality Management System concentrates on error prevention, by investigating processes, identifying errors and potential for errors, and implementing corrective and preventive actions to correct and avoid such occurrences.

Our systems are open to constant examination and review by all Company employees and approved third parties, enabling observations to be made and incorporated, which provides for continuous improvement.

We are proud of our reputation for responsible practices and dedicated customer care, which is a result of the Company's ethical culture, our skilled committed employees, and the quality control of our services and products. It is the Company's policy to operate to these standards continuously and to comply fully with BS EN ISO 9001:2015 Quality Management System through certification and annual review.

Suppliers to the Company will be actively encouraged to improve and maintain the quality and reliability of their services and products.

The Company is committed to complying with all requirements and legislation relevant to our particular industry sector.

It is the Company's belief that in applying these standards, policies and procedures, we will be able to operate to the requirements of our customers and industry accordingly.

Signed on Behalf of the Company:



(Director)

Date: May 2024

SPEL 32 Issue 13

Engineering Peace of Mind

Sycamore Process Engineering Ltd

King Arthurs Park Sparkford Somerset BA22 7FE Company Reg. No. 5383053
+44 (0)1963 441405 enquiries@sycamore.uk.com www.sycamore.uk.com

